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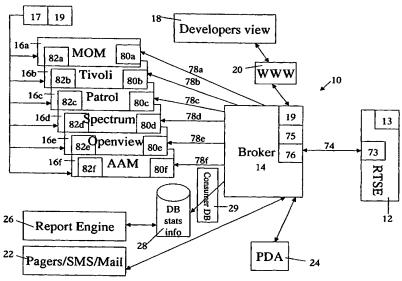
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(54) Title: METHOD FOR MONITORING AND MANAGING AN INFORMATION SYSTEM



(57) Abstract: The method of monitoring an information system and has a real-time engine unit (12) in communication with a broker unit (14). The engine unit (12) has an event source unit (30) and a metrics source unit (32) and receives an event signal (94) from the source unit (30) in a first protocol language. The engine unit obtains a metrics parameter (48) in a signal (96) from the source unit (32) in a second protocol language. The engine unit (12) receiving the information in the first and second protocol languages and converts the signals (94, 96) to a third protocol language that is transmitted in a signal (74) in the third protocol language to the broker (14) that, in turn, converts the information to a universal protocol language that is understood by a plurality of consumers units (16a-16f).

